

Marketing and Outreach 2021 Summary

2021 Air Quality Awareness Week May 3-7, 2021

- Social Media Content
 - > Daily Social Media Challenge
 - ➤ Dedicated Campaign Hashtag #CAPairweek
 - Paid Amplification
- Digital Ambassadors
- Partner Outreach
- Meteorologist Outreach
- Media Pitching

Total Impressions	407,366
Total Engagements	39,286
Influencers Engaged	11
New Social Follows	20
Public Hashtag Uses	89





2021 Ozone Action Month

- Social Media Content
 - Dedicated Campaign Hashtag #CAPozoneaction
 - Digital Toolkit
- Digital Ambassadors
- Partner Outreach
- Meteorologist Outreach

Influencers Engaged	11
Total Impressions	80,191
Total Engagements	49,759
Likes on Content	42,279
Comments on Content	684
Content Shares	3
Content Saves	6,619
Clicks to Website	174

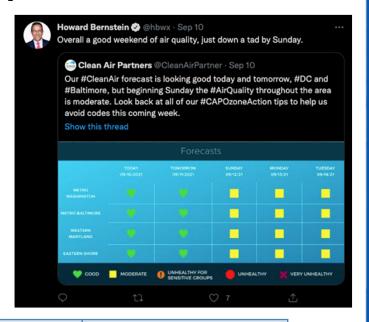
August 2021





METEOROLOGIST OUTREACH

- Social Media and traditional media outreach to a cultivated list of meteorologists and weather reporters
- Weekend Forecast on Twitter
- Code Orange Day pitching
- Graphics for meteorologists to share
- Providing content and pitching participation in our campaign waves



Meteorologists Engaged	40
Retweets from Meteorologists	213
Likes from Meteorologists	212
Mentions from Meteorologist	20

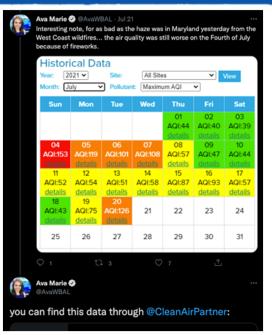


METEOROLOGIST OUTREACH

- Prolonged, methodical and data-driven meteorologist outreach paid off with a significant number of new relationships formed – including the extremely well followed Capital Weather Gang – and existing relationships strengthened.
- Meteorologist engagement this year was particularly strong: we formed relationships with significantly more meteorologists and have identified how to reliably entice engagement from this group. Ongoing engagement aligned to the data we've collected is recommended to maintain this momentum.
- Meteorologists tend to have strong followings and, even better, are highly trusted in the local community, so their engagement provides us not only with reach, but also credibility and positive brand awareness by association.









Marketing and Outreach 2021

MEDIA COVERAGE RESULTS

 The campaign garnered 89 news stories (including a syndicated AP hit) in outlets in the region and also in national publications, garnering \$5 million in publicity value.

Media	# of Hits	Audience Ratings/ Circulation (Monthly)	Publicity Value
Broadcast (TV)	6	18,991	\$6,165
Online	83	108,879,859	\$5,035,694
TOTALS	89	83,856,903	\$5,041,859

















PARTNERSHIPS & FUNDRAISING

- This year we shifted our emphasis to supplying partners rather than investing in paid amplification on our social channels. Doing so helps us to not only reach a targeted audience of local residents interested in related issues, but also helps to strengthen partner relationships at the same time.
- We've continue to supply partners with monthly social media content and they continue to enthusiastically use our posts and generate reach and engagement.
- Creating partner content allows us to achieve dual objectives without increasing work: we get reach and engagement on our message while also strengthening relationships with partners. Partners report high satisfaction with the ongoing toolkits.
- On the fundraising side, we secured \$30,000 in campaign sponsorships from established partners, including Washington Gas (\$15,000), Commuter Connections (\$10,000), and Pepco (\$5,000), funding additional digital outreach (ambassadors and social content series).



PARTNER OUTREACH: DIGITAL TOOLKITS

Partners Posting Content	11
Partner Posts Tagging CAP	67
Retweets on Partner Content	61
Likes on Partner Content	166
Replies to Partner Content	9













VDOT Northern VA 😁 🐶 @VaDOTNOVA · Aug 17

Looking to keep your wallet & the #AirQuality in the green? Our friends at @CleanAirPartner have the hot tips: fill up your gas tank at night when the temperature is coolest. Doing so prevents fuel evaporation, keeping more in your tank and less polluting the air. #CAPOzoneAction



Fill up your tank at night.

Ozone Action Mont @CleanAirPartner #CAPOzoneAction



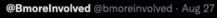
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Here's a hot #tip from @CleanAirPartner: turning your car off and on again wastes less gas and emits less #pollution than idling. Save the air and your money at the tank, avoid idling this #CAPOzoneAction Month (and all year round).



Avoid idling.

Ozone Action Month @CleanAirPartner











Alexandria T&ES @Alexandria VATES · Aug 11

Ground-level #ozone is created by chemical reactions between nitrogen oxides & volatile organic compounds (VOCs) when it's hot. This is why we message with air quality-related #EcoCityALX tips during the summer. Learn more from @CleanAirPartner:



@ cleanairpartners.net

Ozone and Particle Pollution

What does air quality mean? Good question - in the Baltimore-



Balto Metro Council @BaltoMetroCo · Dec 20, 2021

This #holiday season, many of us will take to the roads to visit loved ones and shop for gifts. To reduce #emissions from those travels, our friends at @CleanAirPartner say to take public transportation or plan trips with a friend. https://example.com/friend.



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Take public transportation or carpool.

@CleanAirPartner #CAPOzoneAction









CAR FREE DAY

- September 22nd
- Sponsorship with Commuter Connections
- Digital Ambassadors









myjewishmommylife Washington D. C.

For me, metro is the most environmentally friendly way to go out for dinner and drinks. Will you join me, @CleanAirPartner, and @CarFreeMetroDc in going carless Sep 22 for #CarFreeDay2021? Pledge and be entered for prizes! carfreemetrodc.org #Sponsored









myjewishmommylife I'm not just a mom...I'm a cool mom. So obviously I have my cool mom car (which I practically live in)...but I also know the importance of giving this cool car a rest and some time off the road. This Wednesday 9/22 is #CarFreeDay and all across DC we're taking the pledge to save some gas (and our planet) and have less cars on the road. In our family that means doing some carpooling with my husband (which is a real bonus as he can handle all the buckling and backpacks etc. etc. that's part of our morning routine).

Driving gas-powered vehicles is the number one way most of us contribute to ground-level ozone pollution. Using more sustainable ways to get around helps reduce harmful greenhouse gas emissions and traffic congestion. The more people who travel using bicycles, buses, trains, carpools and vanpools, and by walking, the fewer pollutants are released into the atmosphere. When you take the pledge to be car free on September 22, 2021, you'll be entered into a raffle to win all sorts of great prizes from a Capital Bikeshare annual membership to a monthly SmarTrip card, lots of yummy food and drinks, and even a Samsung tablet. See the full list: https://www.carfreemetrodc.org/prizes-promotions/

#sponsored

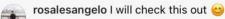
View all 22 comments September 19



Selected Comments



3w 1 like Reply



Reply

sherradanielle @rosalesangelo wonderful sis

2w 1 like Reply

saucedpdx I love walking too! You find hidden gems that you wouldn't otherwise know about 🤲

3w 1 like Reply

chelseyeatsdc @saucedpdx yes so true!!!

3w Reply

gethappyly We're in!!!

2w 1 like Reply

itsnickyann This is a great initiative 🙈

3w 1 like Reply

View 2 previous replies

sherradanielle @itsnickyann 🙌 💗

2w Reply

shopbobbiesharma Definitely going to sign up!

3w 1 like Reply

sherradanielle @shopbobbiesharma that is great!

3w Reply



katieparryvy challenge accepted! where will I go on wheels... 69 to the gym after work!! #yeehaw #bikelanehereicome

2w 1 like Reply



dmvfoodfinds Love this!!! Capital bike share is the best!

1 like Reply



kaitskravings Love this and love a raffle

3w 1 like Reply



chelseyeatsdc @kaitskravings



3w Reply



wine_food_explorer Love walking around DC! Looking fab!! ()

3w 1 like Reply



rudefoodpics yesss - no cars please! it's better for our environment & overall health!

3w Reply



philmytummy Love when I can travel car free!

3w Reply



marissa.daily Definitely agree! There are SO many different transport options. I like taking the miini scooters

1 like Reply



chelseyeatsdc @marissa.daily yes those are fun too!

3w Reply



mealbae Now that's fire 🤚 🦺



3w 1 like Reply



votrecheriamour Ok I'm here for this! I'm ready to bike to work on the 22!

3w 2 likes Reply



stylishlytaylored I walk a lot of places in Baltimore!

3w 1 like Reply



cathleisure_ I've never heard about Car free day but I will definitely participate! There are lots of scooters in Arlington that I could take to work I've never tried but it sounds like as good a time as any!

3w Reply



adelawilson I'll be teleworking on the 23rd and extending my pledge to take the metro this weekend to see friends!

5h 1 like Reply



lacocinadevero Muy buena iniciativa la de un un día sin carros! Me anoto para este 22 de septiembre. 🤲

2w 1 like Reply



aninha19gomes Love the idea of a car free day! Hoping we can organize days like this more frequently.

2w Reply



our_new_nest_244 What a great pledge! I love greener alternatives!

2w Reply



theblinginlife How cool! I've never heard of the car free day before! What a great cause!!

2w Reply

CAR FREE DAY

Digital Ambassadors Engaged	10
Total Impressions	124,465
Total Engagements	76,997
Likes on Content	53,165
Comments on Content	668
Content Shares	10,202
Content Saves	12,425
Direct Clicks to Website	516
Hashtag Clicks (Stories Only)	21



WINTER HOME ENERGY EFFICIENCY

NOV 2021

IN PARTNERSHIP WITH **WASHINGTON GAS**



from spring to winter in just 12 hours! As much as I enjoy the sporadic warm temperature days, I know that winter is just around the corner. That means it's time for us to weatherproof our homes. Our house can be really drafty in certain rooms, so we make sure to replace or install the weather stripping in those spaces. The hubs is a stickler for changing the AC filters monthly, which also helps with your energy... See more



The Emily Edition is in Washington D.C.

As the weather gets colder, I'm always trying to use energy spending. So excited to be partnering up with Clean Air improving your energy efficiency this year!

- 1. Change your air conditioning filters regularly
- 2. Wash full loads of laundry in cold water 3. Invest in a programmable thermostat
- 4. Weatherproof your windows and doors to prevent drafts
- 5. Turn your water heater down to warm or low settings

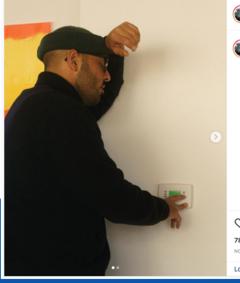
For more energy-saving tips, visit http://CleanAir



Visit CleanAirPartners.net/winter for more energy-saving tips.







Winter is coming, and it's the perfect time to make our homes more energy efficient to save money on bills and reduce pollution so our babies can have a healthy planet to grow up on.



rominandyusa #ad With the colder season already arriving, it can be easy to quickly find convenience to keep yourself warm but some practices can sacrifice our clean air. I've teamed up with Clean Air Partners to share a few tips on how we can all be more energy efficient during the winter. If you would like to find out more tips, visit @WashingtonGas for more information

At home, there is one big change that not only helps energy efficiency but can help keep our air clean while delivering less pollution. Monitoring the thermostat and keeping the temperature under 70 will help tremendously but ultimately, investing in a programmable thermostat will help to not overwork your heating unit.

 \square





787 likes NOVEMBER 24, 2021

Log in to like or comment.



WINTER HOME ENERGY EFFICIENCY

NOV 2021

RESULTS

Impressions on Owned & Ambassador Content	131,080
Total Engagements	7,467
Ambassadors Engaged	4
Twitter/Facebook Owned Posts	12
Likes	2,523
Comments	231



Weatherproof your home.

#CleanAirWinter







Buy Energy Star

#CleanAirWinter





Replace your furnace filter monthly.

#CleanAirWinter



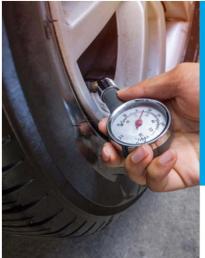


ECO-DRIVING

- Sponsorship with Pepco
- Social Content supporting Emissions Demonstration
- 4,506 impressions



DEC 2021



Check your tire pressure monthly.

Drive clean in 2022.







Drive clean in 2022.









Dilve Clean in 2022

Emissions Demonstration Exhibit

DC Metro Region:

December 29, 2021

Manassas Mall

Est. mall attendance: 17,123









Emissions Demonstration Exhibit

Baltimore Region: December 30, 2021 Mall in Columbia

Est. daily attendance: 78,900









Emissions Demonstration

Exhibit

95%

said that the display attracted attention.

88%

said that they **learned**something new about vehicle emissions.





2021 OVERALL RESULTS

In total, 2021 efforts topped **110 million impressions** via news coverage, social media, and partnerships – a 29 percent increase from 2020. We reached new audiences across DC, Maryland, and Northern Virginia with messaging designed to inform, educate, and motivate change to improve public health and the environment in our region.

EFFORT	IMPRESSIONS
Facebook (owned channel, organic)	5,187
Twitter (owned channel, organic and paid)	949,544
Digital Ambassadors (Instagram and other digital channels)	274,147
Media Relations (ratings and monthly website circulation)	108,898,850
TOTAL	110,300,811



2022: LOOKING AHEAD

- Integrate virtual channels with on-the-ground events as appropriate, fine tuning successful tactics from 2021
- Emphasize quality engagements on social media
- Leverage meteorologist and media relations to expand reach
- Expand partnership network in breadth and depth and approach fundraising prudently



2022: LOOKING AHEAD

- Launch summer campaign with Air Quality Awareness Week May 2-6
 - Promote social media content inviting engagement and conversation
 - Equip digital ambassadors to reach engaged audiences
 - Partnership outreach for message distribution and participation
 - Execute media tour and pitching to amplify efforts
- Ozone Action Month all of August



2022: LOOKING AHEAD

- Continue social media toolkits and partner outreach
- Conduct meteorologist, traffic and news reporter outreach, both traditional and online
- On-the-Ground Events
 - Solicitating sponsorships for Emissions
 Demonstration Exhibit
 - Additional outreach events as appropriate





THANK YOU